**Unit Seven**

**Getting and giving help**

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| Excuse me. Could you help me? | Sure. How can I help you? |
| Excuse me. Can you help me? | Certainly. What can I do for you? |
| Can I help you? | No, thanks. I'm just looking. |
| Is there something I can help you with? | Yes, please. I'm looking for men's shirts. |

**Getting Information**

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| Do you have this sweater in black? | Yes, we do. |
| Do you have these in size 10? | No, I'm sorry. We don't. |
| Do you have any other colours? | We can order one for you. |
| Does this come in black? | Yes, it does. |
| Do these come in medium? | Yes, they do. |
| Do they come in size 8? | No, I'm sorry. They don't. |
| Does this come in a smaller size? | No, I'm sorry. It doesn't. |

**Asking Prices**

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| Excuse me. How much is this jacket? | It's $249. |
| Excuse me. How much is it? | It's $48. |
| Excuse me. How much are these shoes? | They're $74.99. |
| Excuse me. How much are they? | They're $56. |
| Is it on sale? | Yes, it is $10.00 off. |
| Are they on sale? | Yes, they're reduced to $99. |
| Is there a discount? | Yes, they're half price. |
| Great. I'll take it.  Great. I'll take them. | Will that be cash or credit? |
| No, thanks. It's too expensive.  No, thanks. They're too expensive. | Ok. Can I help you with anything else? |

**Comparing Things**

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| --- | --- |
| Which hat do you like better? | I like the gray hat better than the blue one.  I like this hat better than that one. |
| Which boots do you like better? | I like the red boots better than the white ones.  I like these boots better than those ones. |
| Why do you like the gray hat better? | I like it because it's more stylish than the blue one. |
| Why do you like the red boots better? | I like them because they're more stylish than the white ones. |

**Returning Things**

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| I'd like to exchange this sweater. | What's the problem with it? |
| I'd like to exchange these shoes? | What's wrong with them? |
| It's too old-fashioned.  It doesn't fit.  They don't work.  I don't really like them. | Of course, we can exchange it.  I'm sorry. We don't give refunds.  Do you have your receipt?  I'll speak to the manager. |